



INDIAN DRUG MANUFACTURERS' ASSOCIATION

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PARTNERS IN GLOBAL HEALTHCARE

March 14, 2014

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Deputy Drugs Controller DDC(I)
CDSCO-West Zone
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Sub. : Constraints faced by Exporters to obtain Export NOC from Assistant Drugs Controller's office at Ports

We wish to draw your attention to the following constraints faced by our Member-Exporters while obtaining EXPORT NOC from ADC's office at JNPT.

- ADC's office at JNPT is situated at two different locations. Whereas the Entry Clerk is functioning From Speedy Container Freight Station ,the Technical Officer's office is at Port User's Building.The Customs House Agent has to run between these two offices for getting the Export NOC.This activity consumes time and expenditure which can be easily avoided if both the Clerk and Officer are functioning from the same office, like before.
- In view of the volume of work related to Export NOC issued by ADC's office it is always taking lot of time for a CHA to complete the job.

Following suggestions are made for reducing the time and cost:

1. Office of the ADC to be kept open on First and Third Saturdays of every Month.

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2. Fast-track clearance to Status Holders/ISO Companies. Such Exporters should be exempted from producing COA for all the Batches.
3. Time for acceptance of Documents for entry to be extended to 17.00 Hours instead of 15.00 Hours.
4. The workload of the existing strength, i.e., two clerks is heavy. During the second half one clerk leaves from Speedy CFS to PUB for attending work relating to Cosmetics. The lone clerk at Speedy CFA finds it difficult to complete the job in time. The staff may be strengthened by adding one more Clerk.

We request you to consider our suggestions favourably and make suitable changes for easing the workload on the ADC Staff and also easing the pressure on the CHA to complete each export NOC.

Thanking You,

Yours sincerely,



D B Mody
Chairman

IDMA International Trade (incl. Customs) subcommittee